THOMAS HOKE

509 NORTHPARK LANE, ALPHARETTA, GEORGIA 30004
☎ 770.519.5421 ✉ GENEHOKE@GMAIL.COM / HTTP://GENEHOKE.COM/

.NET WEB DEVELOPER

Hardware/Software Troubleshooting / Diagnosis / Repair | Web Development | Observational User Testing | Software and Application Debugging

Technically inclined and self-motivated professional, with broad-based background in software and web development. Equipped with exceptional analysis and design skills complimented with good communication and interpersonal aptitude. Armed with proven adeptness in writing software to solve real business problems with an ability to communicate complex ideas easily and rapidly. Skilled at developing and maintaining various internal and external facing business and data management applications. Knowledgeable of key client-side web development concepts. Expert at interpreting graphic visual or interaction designs.

TECHNICAL ACUMEN

C# | Visual Studio 2013 | HTML | JavaScript | Asp.NET | | Microsoft TFS | OO Concepts | Microsoft Office Applications (Word, Excel, PowerPoint) | Software Development | Software QA | VB.NET | SQL Server 2008 R2 | JavaScript | jQuery | Visual Studio 2013 | CSS | ASP.NET | SQL | XML | Sitecore 6.x, Windows Server 2003 / 2008

PROFESSIONAL EXPERIENCE

AUTOMATIC DATA PROCESSING (ADP), ALPHARETTA, GA

SOFTWARE DEVELOPER   2008 –2014

Worked closely with the Marketing team to gather and complete requirements and debug applications as well as with project stakeholders and peer developers to deliver software solutions that fulfill business needs. Handled the configuration of and maintenance of multiple web server environments, including production environments. Assumed full responsibility in writing code while maintaining the ADP Employment Report and the ADP Workforce Report. Coordinated with Networking and DBA teams ensuring that the applications were ready to go live. Dealt with the deployment of the applications to the production environments as well as expansion of Sitecore 6.x CMS API to provide new functionality.

- **Initiated the .NET framework to improve the development time.**
- **Successfully met aggressive timelines for testing and implementation of modules.**
- **Determined and troubleshot software and hardware related bugs within several live production environments.**
- **Generated database-enabled web applications to allow real time user editing of sensitive data.**
- **Leveraged industry expertise in supporting the internal intranet applications including secure file transfer system and marketing portal.**
- **Played a key role in creating database driven, dynamic contact forms to streamline client communication across several different business units through the use of** .NET server controls
- **Created and converted HTML designs into data driven websites using XML, relational databases, and Sitecore 6.x content management system**.
- **Created and implemented C# / ASP.NET modules for the ADP.com flagship website (http://www.adp.com/).**
- **Served as a driving force behind the successful development, maintenance, support, and deployment of the following websites:**
    - **(http://www.adpemploymentreport.com/)** *for the ADP National Employment Report that provides a monthly snapshot of U.S. nonfarm private sector employment based on actual transactional payroll data compiled by ADP.*
    - **(http://www.adp.com/tools-and-resources/adp-research-institute.aspx)** *for the ADP Research Institute which combines ADP's worldwide expertise in the workplace with a deep, fundamental approach to keep abreast of latest trends*

- Took part in ADP.com reskin and CSS rebranding within time and budget constraints in coordination with the project manager
- Conceptualized and developed database schema on the back end, which enabled the business units to rapidly access any necessary leads which were dropped by the main lead processing system—Eloqua.

ADDITIONAL EXPERIENCE

HOME DEPOT, ATLANTA, GA

IMPLEMENTATION SPECIALIST   2007–2008

Rendered assistance in configuring hardware, such as label printers and barcode scanners. Diagnosed errors in reports generated by UNIX and LINUX based systems. Conducted visits to remote sites in Atlanta and elsewhere to support the implementation of Manhattan Associates Warehouse Management software and the associated hardware. Organized hardware equipment for the new WMS implementation during onsite visits. Offered onsite hardware support all throughout the final stages of testing and actual go-live. Held responsible for the setting and troubleshooting print queues on UNIX/AIX and Windows 2003 servers as well as software bugs; configuring and testing Symbol 5090 and 9090 wireless RF devices; rendering support in Manhattan Associates WMS application.

- Made major contribution in the initiation of new Warehouse Management software and in streamlining supply chain system throughout the United States and Canada.
- Executed server maintenance to ensure maximum application performance.

MANHATTAN ASSOCIATES   2004 –2007

Worked collaboratively with the Consulting Team, responsible for writing modules in C#, F#, J# and Java for the Manhattan Associates Warehouse Management System. Demonstrated expertise in creating custom C# and J# code for modification of Windows Warehouse Management application. Partnered with customers at remote client sites to troubleshoot and install the application.

- Produced production code modules for life-cycle testing and end user approval as well as SQL queries to drive C# and J# data-driven, database enabled applications.
- Efficiently pioneered custom coding modifications, including Crystal Reports, C# and J# modules, and SQL Server 2000 triggers and DTS Packages to meet client's specific needs.

EDUCATION

BACHELOR OF INFORMATION TECHNOLOGY, 2004
CLAYTON COLLEGE AND STATE UNIVERSITY, MORROW, GA

Graduated magna cum laude: GPA 3.75
Dean's List (Multiple times) | Georgia HOPE Scholar| Julius B. Pulliam Scholarship | Georgia Merit Scholar
Who's Who in American Colleges and Universities

PROFESSIONAL TRAINING

Sitecore Developers Conference
Pluralsight Online Technical Training
Learning Tree Online Training (Microsoft Entity Framework)
Microsoft Virtual Academy (MVC 5.0)

ACTIVITIES

Volunteer, Humane Society of Atlanta
Donate to Defenders of Wildlife and Angels Among Us Pet Rescue